



2011 Year-end Report on Airport and Airline On-time Performance

Abstract:

What follows is a summary of airline on-time arrival and airport on-time departure performance for the 2011 calendar year. You'll find tables for North American carriers, European carriers, Asian carriers, North American airports and the world's 50 busiest airports. Data sources include civil aviation authorities, airlines, airports, airline reservation systems and data aggregators.

Report Date: January 4, 2012
Page Count: 8

Table of Contents

Calendar year 2011 North American Carrier Arrival Performance Report – Scheduled Passenger Flights.....	4
Calendar year 2011 European Carrier Arrival Performance Report – Scheduled Passenger Flights.....	5
Calendar year 2011 Asian Carrier Arrival Performance Report – Scheduled Passenger Flights.....	6
Calendar year 2011 North American Airport Departure Performance Report – Scheduled Passenger Flights.....	7
Calendar year 2011 Departure Performance Report for the World's Busiest Airports - Scheduled Passenger Flights.....	8

Disclaimer

Customer acknowledges that all data provided or available through FlightStats is owned either by Conducive Technology or by third-party data providers (the "Owners"), and that Customer shall not acquire any ownership or interest whatsoever in such data. FlightStats data is solely for the benefit and purposes of Customer.

The information contained in FlightStats reports has been compiled from various sources, and the Owners disclaim all responsibility for checking and verifying that the underlying data is 100% accurate. Consequently, the data is provided "as is" and Conducive provides no warranties of any type to Customer. Conducive and its data providers are not liable for any consequential damages or financial loss caused by any person's reliance on the data.

FlightStats on-time performance calculations are based upon data collected from a variety of sources- both primary and secondary. Our coverage of any single airline's flights varies in percentage terms. In some cases, only secondary sources can be obtained that represent a subset of an airline's total flight operations. This is especially true for certain low-cost carriers, notably Easyjet and Southwest Airlines. Therefore, the calculations represented here should, in general, be considered indicative of an airline's performance but not a definitive measure. We continue to work hard to fill in our coverage gaps. However, reaching 100% coverage will require the cooperation of some airlines that, at present, are unwilling to participate.

Company Information

FlightStats
Conducive Technology Corp.
317 SW Alder
Suite 500
Portland, Oregon 97204 USA
Tel. +1 (503) 274-0938
Fax: +1 (503) 274-0939

Copyright© 2005-2011 Conducive Technology Corp.
Visit the FlightStats website at <http://www.flightstats.com>

Calendar year 2011 North American Carrier Arrival Performance Report – Scheduled Passenger Flights

Carrier	Sample Size (Flights)	On Time (< 15 min.)		Late (15 - 29 min.)		Very Late (30 - 44 min.)		Excessive (> 44 min.)		Cancelled		Diverted		
HA	Hawaiian Airlines	70,424	64684	91.96%	3223	4.58%	976	1.39%	1433	2.04%	88	0.12%	20	0.03%
AS	Alaska Airlines	161,051	140,344	87.79%	8780	5.49%	3477	2.17%	6794	4.25%	1185	0.74%	471	0.29%
QX	Horizon Air	121,152	103,881	86.97%	8144	6.82%	2908	2.43%	4276	3.58%	1703	1.41%	240	0.20%
YV	Mesa Airlines	159,548	134,228	85.67%	7882	5.03%	3849	2.46%	10508	6.71%	2864	1.80%	217	0.14%
FL	Airtran Airways	258,818	217,410	84.89%	16,121	6.29%	6604	2.58%	15892	6.21%	2702	1.04%	89	0.03%
CP	Compass Airlines	62,875	51,749	83.62%	3,897	6.30%	1913	3.09%	4,263	6.89%	986	1.57%	67	0.11%
DL	Delta Air Lines	865,730	705,063	82.53%	63149	7.39%	28682	3.36%	55097	6.45%	11447	1.32%	2292	0.27%
XJ	Mesaba Aviation	140,736	111,988	82.03%	8,325	6.10%	4523	3.31%	11,478	8.41%	4209	2.99%	213	0.16%
9E	Pinnacle Airlines	276,151	217,186	81.40%	18,292	6.86%	9070	3.40%	21,755	8.15%	9326	3.38%	522	0.20%
US	US Airways	461,132	365,227	80.35%	39,906	8.78%	17518	3.85%	30,991	6.82%	6591	1.43%	899	0.20%
UA	United Airlines	381,270	301,306	80.26%	27,352	7.29%	13564	3.61%	32432	8.64%	5874	1.54%	742	0.20%
OO	SkyWest Airlines	637,237	500,823	80.14%	48214	7.72%	22503	3.60%	52446	8.39%	12338	1.94%	913	0.15%
OH	Comair	147,418	114,210	79.88%	11,164	7.81%	5498	3.85%	11963	8.37%	4449	3.02%	134	0.09%
MQ	American Eagle	562,251	431,343	79.64%	42,330	7.82%	21,478	3.97%	46,051	8.50%	20647	3.67%	402	0.07%
YX	Republic Airlines	34,355	26,904	79.23%	3,264	9.61%	1,254	3.69%	2,473	7.28%	397	1.16%	63	0.19%
F9	Frontier Airlines	133,264	103,446	78.62%	12440	9.45%	5312	4.04%	10274	7.81%	1682	1.26%	110	0.08%
PD	Porter Airlines	51,348	39,743	78.37%	4,781	9.43%	2138	4.22%	3,829	7.55%	636	1.24%	221	0.44%
AA	American Airlines	686369	525265	78.24%	55143	8.21%	27865	4.15%	62405	9.30%	15059	2.19%	632	0.09%
JIA	PSA Airlines	121,122	92,216	78.20%	10,925	9.26%	4895	4.15%	9562	8.11%	3202	2.64%	322	0.27%
CO	Continental Airlines	353,047	270,811	77.54%	35,491	10.16%	15400	4.41%	26,715	7.65%	3784	1.07%	846	0.24%
JV	Bearskin Airlines	26,385	20,412	77.36%	2,230	8.45%	1062	4.03%	1704	6.46%	0	0.00%	977	3.70%
G7	GoJet Airlines	48,778	36,669	77.12%	3,999	8.41%	1940	4.08%	4896	10.30%	1233	2.53%	41	0.09%
XE	Expressjet Airlines	464,694	346,107	76.96%	36277	8.07%	18226	4.05%	48,431	10.77%	14974	3.22%	679	0.15%
WS	Westjet	154,728	117,847	76.43%	19,912	12.91%	7512	4.87%	8,699	5.64%	531	0.34%	227	0.15%
QK	Jazz Aviation	282,886	212,269	76.33%	31,382	11.28%	13,069	4.70%	20,975	7.54%	4790	1.69%	401	0.14%
RP	Chautauqua Airlines	161,479	118,364	76.05%	14,434	9.27%	6699	4.30%	15928	10.23%	5837	3.61%	217	0.14%
EV	Atlantic Southeast	387,616	286,033	75.61%	31537	8.34%	16146	4.27%	44148	11.67%	9322	2.40%	430	0.11%
RW	Republic Airline	144,558	106,073	75.17%	13,276	9.41%	6246	4.43%	15,197	10.77%	3446	2.38%	320	0.23%
S5	Shuttle America	111,418	79,990	74.68%	10,546	9.85%	5060	4.72%	11436	10.68%	4306	3.86%	80	0.07%
B6	Jetblue	249,288	181,792	74.21%	21,647	8.84%	11647	4.75%	29,338	11.98%	4331	1.74%	533	0.22%
7H	Era Aviation	27,352	17,976	73.91%	3411	14.02%	1409	5.79%	1524	6.27%	3031	11.08%	1	0.00%
AX	Trans States Airlines	55,557	39,195	72.99%	4,546	8.47%	2449	4.56%	7424	13.83%	1858	3.34%	85	0.16%
PDT	Piedmont Airlines	126,413	86,759	72.97%	10,621	8.93%	6,292	5.29%	14,836	12.48%	7,518	5.95%	387	0.33%
NK	Spirit Airlines	62,573	45,207	72.34%	6,051	9.68%	3,156	5.05%	7,941	12.71%	80	0.13%	138	0.22%
ZK	Great Lakes Aviation,	84,849	57,885	71.44%	8,632	10.65%	4352	5.37%	9679	11.95%	3822	4.50%	479	0.59%
9L	Colgan Air	135,389	91,933	70.83%	11,225	8.65%	6552	5.05%	19,917	15.35%	5,601	4.14%	161	0.12%
WN	Southwest Airlines	1,150,749	804,548	70.63%	169,313	14.86%	67407	5.92%	96,250	8.45%	11,692	1.02%	1539	0.14%
9K	Cape Air	159,456	106,427	69.89%	14,153	9.29%	4877	3.20%	24,757	16.26%	7187	4.51%	2055	1.35%
G4	Allegiant Air	47,918	32,990	68.85%	7,379	15.40%	3,177	6.63%	4,142	8.64%	0	0.00%	230	0.48%
ZW	Air Wisconsin	184,580	118,237	67.02%	17,195	9.75%	10620	6.02%	29,598	16.78%	8,147	4.41%	783	0.44%
KS	Penair	19,072	11,290	66.18%	1,593	9.34%	1,018	5.97%	2,722	15.96%	2,012	10.55%	437	2.56%
AC	Air Canada	234,118	141,772	61.28%	41,752	18.05%	19,571	8.46%	27,940	12.08%	2778	1.19%	305	0.13%
Totals		10,005,154	7,577,602	75.74%	909,934	9.09%	417,914	4.18%	868,119	8.68%	211,665	2.12%	19,920	0.20%

Calendar year 2011 European Carrier Arrival Performance Report – Scheduled Passenger Flights

Carrier		Sample Size (Flights)	On Time (< 15 min.)		Late (15 - 29 min.)		Very Late (30 - 44 min.)		Excessive (> 44 min.)		Cancelled		Diverted	
ZN	NAYSA	29,438	26766	91.67%	1199	4.11%	451	1.54%	782	2.68%	240	0.82%	0	0.00%
WA	KLM Cityhopper	89,447	79,752	89.98%	4680	5.28%	1754	1.98%	2451	2.77%	810	0.91%	0	0.00%
AP	Air One	6,096	5,438	89.88%	313	5.17%	112	1.85%	187	3.09%	46	0.75%	0	0.00%
RO	Tarom	15,617	13,719	89.50%	936	6.11%	274	1.79%	399	2.60%	289	1.85%	0	0.00%
FV	Rossiya	22,107	19,596	88.94%	1,074	4.87%	433	1.97%	930	4.22%	74	0.33%	0	0.00%
VO	Tyrolean Airways	78,600	68,242	88.29%	4,963	6.42%	1737	2.25%	2,355	3.05%	1303	1.66%	0	0.00%
DB	Brit Air	41,644	36,160	88.23%	2962	7.23%	853	2.08%	1009	2.46%	660	1.58%	0	0.00%
SK	SAS	239,320	208,972	88.22%	15,574	6.57%	5553	2.34%	6,772	2.86%	2445	1.02%	4	0.00%
BE	Flybe	84,640	73,107	87.96%	4,286	5.16%	1901	2.29%	3,813	4.59%	1529	1.81%	4	0.00%
T3	Eastern Airways	5,434	4,501	87.14%	341	6.60%	112	2.17%	210	4.07%	269	4.95%	1	0.02%
DY	Norwegian Air Shuttle	88,792	76,995	87.08%	6,220	7.03%	2423	2.74%	2784	3.15%	370	0.42%	0	0.00%
KL	KLM	121,180	104,708	86.79%	8560	7.09%	3002	2.49%	4373	3.62%	531	0.44%	6	0.00%
U2	EasyJet	157,938	136,098	86.56%	10,874	6.92%	4322	2.75%	5925	3.77%	709	0.45%	10	0.01%
WF	Wideroe's	104,466	87,635	86.28%	6,532	6.43%	2,768	2.73%	4,633	4.56%	2898	2.77%	0	0.00%
FR	Ryanair	209,660	180,366	86.22%	16,704	7.99%	5,702	2.73%	6,411	3.06%	477	0.23%	0	0.00%
SWU	Swiss European	35,173	29,639	85.86%	3054	8.85%	989	2.87%	837	2.42%	653	1.86%	1	0.00%
LO	LOT	58,898	49,597	85.78%	3,945	6.82%	1774	3.07%	2,498	4.32%	1076	1.83%	8	0.01%
AY	Finnair	72415	61768	85.62%	5905	8.19%	2075	2.88%	2392	3.32%	275	0.38%	0	0.00%
OS	Austrian Airlines	54,031	45,740	85.12%	4,760	8.86%	1474	2.74%	1762	3.28%	293	0.54%	2	0.00%
4U	Germanwings	60,062	50,804	84.84%	2,801	4.68%	1631	2.72%	4,648	7.76%	177	0.29%	1	0.00%
QI	Cimber Sterling	40,928	33,654	84.48%	3,058	7.68%	1141	2.86%	1983	4.98%	1092	2.67%	0	0.00%
SN	Brussels Airlines	66,525	55,555	84.46%	5,650	8.59%	2060	3.13%	2511	3.82%	749	1.13%	0	0.00%
EW	Eurowings	39,897	33,006	83.48%	3908	9.88%	1341	3.39%	1,284	3.25%	358	0.90%	0	0.00%
IQ	Augsburg Airways	31,863	26,149	83.31%	2,850	9.08%	1023	3.26%	1,364	4.35%	477	1.50%	0	0.00%
EN	Air Dolomiti	31,253	25,613	83.16%	2,646	8.59%	1,042	3.38%	1,499	4.87%	453	1.45%	0	0.00%
AB	Air Berlin	194,798	159,172	82.07%	19,376	9.99%	7096	3.66%	8263	4.26%	863	0.44%	28	0.01%
LX	SWISS Int'l	90,539	73,709	82.03%	9633	10.72%	3474	3.87%	3024	3.37%	685	0.76%	14	0.02%
VY	Vueling Airlines	57,612	47,033	81.99%	5,707	9.95%	2070	3.61%	2,557	4.46%	245	0.43%	0	0.00%
EI	Aer Lingus	70,941	57,603	81.82%	6,639	9.43%	2561	3.64%	3598	5.11%	538	0.76%	2	0.00%
AZ	Alitalia	171,044	138,417	81.81%	16,888	9.98%	6409	3.79%	7,479	4.42%	1842	1.08%	9	0.01%
AF	Air France	336,258	264,516	79.68%	35437	10.67%	14721	4.43%	17285	5.21%	4267	1.27%	32	0.01%
LH	Lufthansa	419,401	329,152	79.16%	48,632	11.70%	18186	4.37%	19834	4.77%	3574	0.85%	23	0.01%
MA	Malev	42,058	33,143	79.16%	5,239	12.51%	1,690	4.04%	1,794	4.29%	192	0.46%	0	0.00%
SU	Aeroflot	92,836	72,966	79.11%	11,115	12.05%	3,541	3.84%	4,607	5.00%	605	0.65%	2	0.00%
BA	British Airways	249,882	195,677	78.74%	27,850	11.21%	11481	4.62%	13454	5.41%	1383	0.55%	37	0.01%
HV	Transavia	10,727	8,422	78.67%	1,197	11.18%	414	3.87%	672	6.28%	22	0.21%	0	0.00%
TP	TAP - Air Portugal	48,800	37,253	77.12%	5,335	11.04%	2511	5.20%	3,204	6.63%	496	1.02%	1	0.00%
TCX	Thomas Cook Airlines	8,927	6,854	77.06%	764	8.59%	370	4.16%	901	10.13%	33	0.37%	5	0.06%
CL	Lufthansa Cityline	121,318	91,337	76.76%	13,680	11.50%	5,852	4.92%	8,121	6.82%	2320	1.91%	8	0.01%
TK	Turkish Airlines	193,753	145,921	75.78%	25,975	13.49%	10300	5.35%	10,363	5.38%	1,187	0.61%	7	0.00%
S7	S7 Airlines	38,545	28,605	75.38%	4,072	10.73%	1,952	5.14%	3,318	8.74%	598	1.55%	0	0.00%
TOM	Thomson Airways	25,742	19,231	74.89%	2,535	9.87%	1,162	4.52%	2,743	10.68%	62	0.24%	9	0.04%
BD	bmi	35,640	25,909	73.14%	4,769	13.46%	2,114	5.97%	2,631	7.43%	214	0.60%	3	0.01%
YW	Air Nostrum	120,634	86,770	72.52%	16,004	13.38%	7,176	6.00%	9,701	8.11%	983	0.81%	0	0.00%
UX	Air Europa	39,398	27,953	71.23%	5,025	12.81%	2,419	6.16%	3843	9.79%	157	0.40%	1	0.00%
FI	Icelandair	10,364	6,808	66.20%	1,791	17.42%	629	6.12%	1049	10.20%	80	0.77%	7	0.07%
JK	Spanair	54,733	35,435	64.92%	9,017	16.52%	4,240	7.77%	5,892	10.79%	149	0.27%	0	0.00%
IB	Iberia	140,084	72,333	52.32%	30,049	21.74%	15780	11.41%	20072	14.52%	1838	1.31%	12	0.01%
Totals		4,359,458	3,497,799	80.23%	430,524	9.88%	172,095	3.95%	218,217	5.01%	40,586	0.93%	237	0.01%

Calendar year 2011 Asian Carrier Arrival Performance Report – Scheduled Passenger Flights

Carrier		Sample Size (Flights)	On Time (< 15 min.)		Late (15 - 29 min.)		Very Late (30 - 44 min.)		Excessive (> 44 min.)		Cancelled		Diverted	
3X	Japan Air Commuter	39,401	35,529	92.60%	1764	4.60%	566	1.48%	487	1.27%	1033	2.62%	22	0.06%
XM1	J-Air	39,201	35,365	92.39%	1947	5.09%	450	1.18%	484	1.26%	925	2.36%	30	0.08%
NU	Japan Transocean Air	30,404	27,662	92.33%	1672	5.58%	283	0.94%	333	1.11%	445	1.46%	9	0.03%
NH	ANA	199,133	178,773	90.18%	13814	6.97%	2983	1.50%	2661	1.34%	900	0.45%	2	0.00%
JL	JAL	134,377	120,295	90.14%	9453	7.08%	1889	1.42%	1739	1.30%	917	0.68%	84	0.06%
JC	JAL Express	52,318	46,655	90.13%	3768	7.28%	710	1.37%	591	1.14%	555	1.06%	39	0.08%
EH	ANA Wings	71,751	63,444	89.38%	5,254	7.40%	1158	1.63%	1125	1.58%	770	1.07%	0	0.00%
KE	Korean Air Lines	138,816	113,895	82.85%	13536	9.85%	4570	3.32%	5451	3.97%	1349	0.97%	15	0.01%
6E	IndiGo Airlines	90,290	74,481	82.49%	8167	9.05%	3103	3.44%	4536	5.02%	3	0.00%	0	0.00%
SQ	Singapore Airlines	78,796	64,818	82.42%	8027	10.21%	2590	3.29%	3207	4.08%	153	0.19%	1	0.00%
SG	SpiceJet	71,655	58,289	81.35%	4137	5.77%	2617	3.65%	6612	9.23%	0	0.00%	0	0.00%
PG	Bangkok Airways	42,109	34,014	81.05%	3740	8.91%	1516	3.61%	2696	6.42%	143	0.34%	0	0.00%
TG	Thai Airways	88,832	71,612	80.76%	11,176	12.60%	3224	3.64%	2658	3.00%	162	0.18%	0	0.00%
OZ	Asiana Airlines	94,194	73,909	78.59%	9693	10.31%	3873	4.12%	5309	5.65%	147	0.16%	1263	1.34%
CX	Cathay Pacific	90,664	69,679	77.65%	9,167	10.22%	4014	4.47%	6,759	7.53%	926	1.02%	119	0.13%
KA	Hong Kong Dragon	44,864	34,301	77.16%	4,633	10.42%	2083	4.69%	3435	7.73%	412	0.92%	0	0.00%
IT	Kingfisher Airlines	118,748	83,570	70.76%	13,386	11.33%	6640	5.62%	14506	12.28%	646	0.54%	0	0.00%
HU	Hainan Airlines	113,315	78,902	69.63%	14,091	12.44%	7388	6.52%	12,927	11.41%	7	0.01%	0	0.00%
9W	Jet Airways	104,192	71,137	68.99%	15069	14.61%	6886	6.68%	10014	9.71%	1083	1.04%	3	0.00%
CA	Air China Int'l	343,450	229,784	68.20%	41,881	12.43%	22,152	6.57%	43,123	12.80%	6503	1.89%	7	0.00%
CI	China Airlines	53,913	33,455	63.10%	10110	19.07%	4273	8.06%	4962	9.36%	895	1.66%	218	0.41%
PK	Pakistan Int'l	31,262	16,847	54.71%	4507	14.64%	2423	7.87%	7014	22.78%	468	1.50%	3	0.01%
S2	JetLite	38,253	20,196	53.92%	6,601	17.62%	3,435	9.17%	7,224	19.29%	797	2.08%	0	0.00%
Totals		2,109,938	1,636,612	77.57%	215,593	10.22%	88,826	4.21%	147,853	7.01%	19,239	0.91%	1,815	0.09%

Calendar year 2011 North American Airport Departure Performance Report – Scheduled Passenger Flights

Departure Airport		Sample Size (Flights)	On Time (< 15 min.)		Late (15 - 29 min.)		Very Late (30 - 44 min.)		Excessive (> 44 min.)		Cancelled		Diverted	
SLC	Salt Lake City, UT	127,994	110055	86.55%	7386	5.81%	3229	2.54%	6169	4.85%	836	0.65%	319	0.25%
PDX	Portland, OR	80,279	68,892	86.38%	4913	6.16%	1939	2.43%	3835	4.81%	523	0.65%	177	0.22%
SEA	Seattle, WA	152,553	130,738	86.28%	10304	6.80%	3889	2.57%	6374	4.21%	1021	0.67%	227	0.15%
MSP	Minneapolis, MN	207,128	171,598	84.07%	12279	6.02%	5974	2.93%	13902	6.81%	3008	1.45%	367	0.18%
MEM	Memphis, TN	82,489	67,754	84.00%	4,200	5.21%	2245	2.78%	6228	7.72%	1833	2.22%	229	0.28%
TPA	Tampa, FL	78,581	64,189	82.54%	5,465	7.03%	2505	3.22%	5,442	7.00%	818	1.04%	162	0.21%
OAK	Oakland, CA	48,688	39,522	82.25%	4280	8.91%	1735	3.61%	2484	5.17%	639	1.31%	28	0.06%
PHX	Phoenix, AZ	204,242	166,244	82.04%	16,635	8.21%	7075	3.49%	12,356	6.10%	1607	0.79%	325	0.16%
DTW	Detroit, MI	223,254	178,707	81.64%	14,634	6.69%	7510	3.43%	17,665	8.07%	4362	1.95%	376	0.17%
YVR	Vancouver, BC, CA	105,359	85,370	81.54%	9,297	8.88%	3652	3.49%	5,371	5.13%	668	0.63%	1001	0.96%
CLE	Cleveland, OH	91,947	72,941	81.45%	5,850	6.53%	2948	3.29%	7682	8.58%	2392	2.60%	134	0.15%
CVG	Cincinnati, OH	69,336	54,650	80.85%	4590	6.79%	2336	3.46%	5929	8.77%	1740	2.51%	91	0.13%
SAN	San Diego, CA	81,076	64,294	80.27%	7,602	9.49%	2978	3.72%	5128	6.40%	982	1.21%	92	0.11%
CLT	Charlotte, NC	256,687	201,841	80.20%	18,914	7.52%	9,014	3.58%	21,283	8.46%	5021	1.96%	614	0.24%
DCA	Washington, DC	149,818	115,476	79.72%	11,257	7.77%	5,267	3.64%	12,621	8.71%	4967	3.32%	230	0.16%
ATL	Atlanta, GA	459,805	360,339	79.64%	35877	7.93%	17571	3.88%	37982	8.39%	7335	1.60%	701	0.15%
MCO	Orlando, FL	145,616	114,768	79.55%	11,820	8.19%	5404	3.75%	12,057	8.36%	1343	0.92%	224	0.16%
MCI	Kansas City, MO	67930	53125	79.55%	5670	8.49%	2498	3.74%	5313	7.96%	1149	1.69%	175	0.26%
PIT	Pittsburgh, PA	60,774	47,176	79.52%	4,380	7.38%	2190	3.69%	5474	9.23%	1445	2.38%	109	0.18%
IAH	Houston, TX	264,975	208,128	79.50%	23,161	8.85%	10195	3.89%	19,923	7.61%	3192	1.20%	376	0.14%
IAD	Washington, DC	146,172	112,125	78.50%	10,585	7.41%	5089	3.56%	14834	10.39%	3341	2.29%	198	0.14%
DEN	Denver, CO	315,117	241,854	77.80%	27,971	9.00%	13515	4.35%	26889	8.65%	4252	1.35%	636	0.20%
LAS	Las Vegas, NV	172,390	130,805	76.44%	19220	11.23%	7759	4.53%	13,056	7.63%	1275	0.74%	275	0.16%
BWI	Baltimore, MD	124,146	93,044	76.31%	12,008	9.85%	5124	4.20%	11,621	9.53%	2223	1.79%	126	0.10%
STL	Saint Louis, MO	89,833	66,923	76.21%	7,809	8.89%	3,597	4.10%	9,327	10.62%	2020	2.25%	157	0.18%
SFO	San Francisco, CA	188,690	141,329	76.07%	15,775	8.49%	7928	4.27%	20464	11.01%	2904	1.54%	290	0.16%
LAX	Los Angeles, CA	279,806	208,850	75.39%	34837	12.58%	12352	4.46%	20561	7.42%	2778	0.99%	428	0.15%
MEX	Mexico City, MX	80,401	59,934	75.35%	9,025	11.35%	3984	5.01%	6,536	8.22%	864	1.07%	58	0.07%
YUL	Montreal, QC	96,684	71,085	74.94%	10,779	11.36%	4567	4.81%	8141	8.58%	1828	1.89%	284	0.30%
FLL	Ft. Lauderdale, FL	102,468	76,085	74.93%	10,320	10.16%	4816	4.74%	10,103	9.95%	929	0.91%	215	0.21%
BOS	Boston, MA	179,964	129,752	74.75%	16766	9.66%	7436	4.28%	18954	10.92%	6386	3.55%	670	0.39%
PHL	Philadelphia, PA	218,769	156,907	74.26%	17,565	8.31%	10135	4.80%	26033	12.32%	7470	3.41%	659	0.31%
MDW	Chicago, IL	94,836	69,321	73.90%	10,958	11.68%	5,119	5.46%	8,243	8.79%	1,036	1.09%	159	0.17%
YYZ	Toronto, ON	200,409	142,839	72.44%	24,714	12.53%	10,930	5.54%	18,378	9.32%	3220	1.61%	328	0.17%
EWR	Newark, NJ	201,953	136,842	70.55%	20,406	10.52%	10393	5.36%	26009	13.41%	7997	3.96%	306	0.16%
LGA	New York, NY	193,749	125,854	68.73%	21,362	11.67%	11384	6.22%	24,258	13.25%	10,628	5.49%	263	0.14%
JFK	New York, NY	201,874	130,438	66.52%	25,280	12.89%	12954	6.61%	27,013	13.78%	5,785	2.87%	404	0.21%
ORD	Chicago, IL	450,495	281,115	64.57%	67,009	15.39%	27239	6.26%	59,384	13.64%	15142	3.36%	606	0.14%
DFW	Dallas, TX	320,205	182,051	58.15%	71,133	22.72%	23,189	7.41%	36,332	11.61%	7155	2.23%	345	0.11%
MIA	Miami, FL	159,741	87,173	55.29%	34,962	22.18%	12739	8.08%	22,519	14.28%	2,090	1.31%	258	0.16%
Totals		6,776,233	5,020,133	74.08%	686,998	10.14%	300,403	4.43%	621,873	9.18%	134,204	1.98%	12622	0.19%

Calendar year 2011 Airport Departure Performance Report for the World's Busiest Airports - Scheduled Passenger Flights

Departure Airport	Sample Size (Flights)	On Time (< 15 min.)		Late (15 - 29 min.)		Very Late (30 - 44 min.)		Excessive (> 44 min.)		Cancelled		Diverted		
HND	Tokyo, JP	159,980	148770	93.50%	7182	4.51%	1562	0.98%	1529	0.96%	875	0.55%	62	0.04%
STN	London, GB	16,322	14,610	89.79%	998	6.13%	278	1.71%	386	2.37%	50	0.31%	0	0.00%
SEA	Seattle, WA	152,553	130,738	86.28%	10304	6.80%	3889	2.57%	6374	4.21%	1021	0.67%	227	0.15%
CGK	Jakarta, ID	11,307	9,399	84.96%	955	8.63%	295	2.67%	413	3.73%	244	2.16%	1	0.01%
NRT	Tokyo, JP	68,455	57,509	84.66%	5,481	8.07%	1728	2.54%	2637	3.88%	529	0.77%	571	0.84%
KUL	Kuala Lumpur, MY	49,260	41,140	84.14%	4,210	8.61%	1468	3.00%	2,076	4.25%	366	0.74%	0	0.00%
MSP	Minneapolis, MN	207,128	171,598	84.07%	12279	6.02%	5974	2.93%	13902	6.81%	3008	1.45%	367	0.18%
BKK	Bangkok, TH	85,866	71,782	83.95%	7,890	9.23%	2334	2.73%	3,495	4.09%	362	0.42%	3	0.00%
PHX	Phoenix, AZ	204,242	166,244	82.04%	16,635	8.21%	7075	3.49%	12,356	6.10%	1607	0.79%	325	0.16%
DTW	Detroit, MI	223,254	178,707	81.64%	14,634	6.69%	7510	3.43%	17,665	8.07%	4362	1.95%	376	0.17%
AMS	Amsterdam, NL	158,867	128,221	81.29%	16,774	10.63%	5448	3.45%	7254	4.60%	1125	0.71%	45	0.03%
TPE	Taipei, TW	55,990	44,317	80.33%	6289	11.40%	1920	3.48%	2642	4.79%	820	1.46%	2	0.00%
CLT	Charlotte, NC	256,687	201,841	80.20%	18,914	7.52%	9014	3.58%	21283	8.46%	5021	1.96%	614	0.24%
ATL	Atlanta, GA	459,805	360,339	79.64%	35,877	7.93%	17,571	3.88%	37,982	8.39%	7335	1.60%	701	0.15%
MCO	Orlando, FL	145,616	114,768	79.55%	11,820	8.19%	5,404	3.75%	12,057	8.36%	1343	0.92%	224	0.16%
IAH	Houston, TX	264,975	208,128	79.50%	23161	8.85%	10195	3.89%	19923	7.61%	3192	1.20%	376	0.14%
SYD	Sydney, AU	115,538	89,738	79.40%	12,502	11.06%	4782	4.23%	5,996	5.30%	2512	2.17%	8	0.01%
IAD	Washington, DC	146172	112125	78.50%	10585	7.41%	5089	3.56%	14834	10.39%	3341	2.29%	198	0.14%
MUC	Munich, DE	170,920	131,567	77.81%	22,583	13.36%	6549	3.87%	8364	4.95%	1841	1.08%	16	0.01%
DEN	Denver, CO	315,117	241,854	77.80%	27,971	9.00%	13515	4.35%	26,889	8.65%	4252	1.35%	636	0.20%
LAS	Las Vegas, NV	172,390	130,805	76.44%	19,220	11.23%	7759	4.53%	13056	7.63%	1275	0.74%	275	0.16%
SFO	San Francisco, CA	188,690	141,329	76.07%	15,775	8.49%	7928	4.27%	20464	11.01%	2904	1.54%	290	0.16%
BCN	Barcelona, SP	119,518	90,179	75.88%	14902	12.54%	5996	5.05%	7,736	6.51%	674	0.56%	31	0.03%
LHR	London, GB	210,341	158,393	75.81%	27,718	13.27%	10656	5.10%	12,096	5.79%	1409	0.67%	69	0.03%
FRA	Frankfurt, DE	196,559	147,371	75.67%	26,829	13.78%	9,537	4.90%	10,984	5.64%	1806	0.92%	32	0.02%
LAX	Los Angeles, CA	279,806	208,850	75.39%	34,837	12.58%	12352	4.46%	20561	7.42%	2778	0.99%	428	0.15%
MEX	Mexico City, MX	80,401	59,934	75.35%	9025	11.35%	3984	5.01%	6536	8.22%	864	1.07%	58	0.07%
BOS	Boston, MA	179,964	129,752	74.75%	16,766	9.66%	7436	4.28%	18,954	10.92%	6386	3.55%	670	0.39%
LGW	London, GB	106,342	79,087	74.54%	14,871	14.02%	5298	4.99%	6839	6.45%	240	0.23%	7	0.01%
PHL	Philadelphia, PA	218,769	156,907	74.26%	17,565	8.31%	10135	4.80%	26,033	12.32%	7470	3.41%	659	0.31%
IST	Istanbul, TR	118,368	86,588	73.59%	19379	16.47%	6320	5.37%	5376	4.57%	701	0.59%	4	0.00%
ICN	Seoul, KR	87,462	64,204	73.57%	13,656	15.65%	4164	4.77%	4876	5.59%	197	0.23%	365	0.42%
HKG	Hong Kong, HK	133,949	96,690	73.20%	17,538	13.28%	7,149	5.41%	10,711	8.11%	1,851	1.38%	10	0.01%
FCO	Rome, IT	132,170	95,402	72.84%	20,280	15.48%	6,843	5.22%	8,427	6.43%	1197	0.91%	21	0.02%
YYZ	Toronto, ON, CA	200,409	142,839	72.44%	24,714	12.53%	10930	5.54%	18378	9.32%	3220	1.61%	328	0.17%
ORY	Paris, FR	71,163	50,027	71.14%	11,314	16.09%	4255	6.05%	4,716	6.71%	845	1.19%	6	0.01%
EWR	Newark, NJ	201,953	136,842	70.55%	20,406	10.52%	10393	5.36%	26,009	13.41%	7,997	3.96%	306	0.16%
CDG	Paris, FR	192,019	133,213	69.99%	32,671	17.16%	12033	6.32%	12,360	6.49%	1682	0.88%	60	0.03%
LGA	New York, NY	193,749	125,854	68.73%	21,362	11.67%	11,384	6.22%	24,258	13.25%	10628	5.49%	263	0.14%
JFK	New York, NY	201,874	130,438	66.52%	25,280	12.89%	12954	6.61%	27,013	13.78%	5,785	2.87%	404	0.21%
DXB	Dubai, AE	101,647	65,860	65.35%	19,920	19.77%	7,241	7.18%	7,749	7.69%	863	0.85%	14	0.01%
MAD	Madrid, SP	178,662	115,446	65.18%	31,064	17.54%	13,478	7.61%	17,105	9.66%	1534	0.86%	35	0.02%
ORD	Chicago, IL	450,495	281,115	64.57%	67,009	15.39%	27,239	6.26%	59,384	13.64%	15,142	3.36%	606	0.14%
DFW	Dallas, TX	320,205	182,051	58.15%	71,133	22.72%	23,189	7.41%	36,332	11.61%	7155	2.23%	345	0.11%
MAN	Manchester, GB	65,612	37,484	57.53%	16,211	24.88%	5,300	8.13%	6145	9.43%	454	0.69%	18	0.03%
MIA	Miami, FL	159,741	87,173	55.29%	34,962	22.18%	12739	8.08%	22519	14.28%	2090	1.31%	258	0.16%
SIN	Singapore, SG	131,515	68,695	52.67%	36,735	28.16%	13,473	10.33%	11,521	8.83%	1087	0.83%	4	0.00%
PVG	Shanghai, CN	118,526	53,176	45.16%	30,491	25.90%	12,580	10.68%	21,444	18.21%	784	0.66%	51	0.04%
CAN	Guangzhou, CN	146,171	56,951	39.06%	44,677	30.64%	19,789	13.57%	24,356	16.70%	367	0.25%	31	0.02%
PEK	Beijing, CN	233,241	79,966	34.58%	73,780	31.90%	36,111	15.61%	41,402	17.90%	1966	0.84%	16	0.01%
Totals		8,459,765	6,016,016	71.11%	1,097,134	12.97%	450,245	5.32%	751,397	8.88%	134,557	1.59%	10,416	0.12%